

VELOCITY'S STANDARD LIMITED WARRANTY

Velocity's Standard Limited Warranty ("Limited Warranty") applies to Velocity products manufactured after the effective date as set forth below. The provisions on page 2 are incorporated into Velocity's Limited Warranty.

TEMPERED AND HEAT STRENGTHENED GLASS

Velocity warrants its tempered and heat strengthened glass to meet the requirements of ASTM C-1048 **for a period of ten (10) years from the date of manufacture.**

CERAMIC ENAMEL

Velocity warrants its Decorative Silkscreen with a ceramic enamel **coating for a period of ten (10) years from date of manufacture** against defective materials or workmanship which result in deterioration (defined as peeling or cracking) of the ceramic enamel under normal conditions.

SPANDREL GLASS COATING

Velocity warrants any spandrel glass **coating for a period of five (5) years from date of manufacture** against defective materials or workmanship which result in visible deterioration (defined as peeling or cracking) of the spandrel glass coating under normal conditions.

HIGH-PERFORMANCE COATED GLASS

Velocity warrants its high-performance coated glass **for a period of ten (10) years from the date of manufacture** against defective materials or workmanship that result in visible deterioration (defined as peeling or cracking) in the coating.

INSULATING GLASS UNITS

Velocity warrants its insulating glass units **for a period of eleven (11) years from date of manufacture** against defective materials or workmanship which result in fogging or moisture-residue formation on internal glass surfaces due to failure of the insulating glass seal.

INSULATING GLASS STRUCTURAL GLAZING

Velocity warrants that the structural bond between the glass substrates of Velocity insulating glass units will not fail adhesively or cohesively as a result of defective materials or workmanship when installed in accordance with Velocity application recommendations. Velocity's warranty shall be **for a period of ten (10) years from the date of manufacture.** The structural glazing system designer is responsible for design of the structural glazing support system including structural silicone joint dimension (glass to metal support). Velocity assumes no responsibility for adhesive or cohesive failure of structural silicone seals resulting from incompatible structural or weather sealants, incompatible materials (setting blocks/glazing gaskets), improper use or handling, faulty installation or faulty building construction or design.

LAMINATED GLASS

Velocity warrants its laminated glass **for a period of ten (10) years from the date of manufacture** against defective materials or workmanship that results in delamination.

**DISCLAIMERS, EXCLUSIONS, LIMITATIONS, AND ADDITIONAL TERMS AND CONDITIONS APPLICABLE TO
VELOCITY'S LIMITED WARRANTY**

In the event that a Velocity product is found and verified by Velocity to be defective under the Limited Warranty, Velocity will replace the product without charge, FOB nearest shipping point to the place of installation or, at Velocity's option, refund the purchase price of the glass. In no event will Velocity's liability exceed the purchase price of the glass. If Velocity elects to replace the defective glass, Velocity will not be liable for any other expenses, including, but not limited to, removal of the defective unit, installation of replacement units, any labor, materials, and/or any other damages, including incidental, indirect, special, or consequential damages. Further, the warranty of the replacement glass will be limited to the remainder of the warranty period of the original glass.

Velocity expressly assumes no responsibility for and Velocity's Limited Warranty does not cover the following: glass breakage, product failure due to improper usage; product failure due to improper handling, loading, unloading or storage; incompatibility with other glazing or installation materials, including, but not limited to, coatings, sealants, gaskets, setting blocks, lubricants, insulation or any other materials; faulty installation or building construction (failure to adhere to industry standards including Glass Association of North America Glazing Manual); damage caused by water not attributable to the Velocity product; failure to adhere to Velocity's instructions regarding maintenance of the unit, including written proof of routine maintenance (consult Glass Association of North America Glazing Manual); improper design; errors in provided specifications; scratches or abrasions to the product; abnormal weather conditions; or damage caused by cleaners, solvents, acids, alkalies or any other chemicals used on or around the products. Velocity reserves the right to inspect, in the field, any Velocity product that is alleged to be defective.

The purchaser's exclusive remedy is limited to the legal remedies described in Velocity's Limited Warranty. Velocity will not be liable for any indirect, special, incidental or consequential damages of any kind. Velocity's Limited Warranty will be void in the event that full payment is not received for goods and services within the agreed upon terms of sale. VELOCITY MAKES NO OTHER WARRANTY, EITHER EXPRESS OR IMPLIED, REGARDING THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Velocity's Limited Warranty may only be modified upon written approval of Velocity's President or Vice President(s).

Notice of a claim under Velocity's Limited Warranty must be provided to Velocity in writing within 90 days of discovery of the facts giving rise to the claim and should be directed to:

**Velocity Warranty Department
warranty@velocityglass.com**